



# CITY OF ORLANDO

---

March 2, 2010

Dear Solid Waste Customers,

As we strive to continuously improve our residential cart service, we will be going throughout the City to help promote proper placement of carts, set out times of carts and removal of carts from curbside after collection. These requirements exist for the health and safety of our City's residents as well as the appearance of our beautiful neighborhoods. Your cooperation in this improvement process will be greatly appreciated.

Carts may be placed curbside, not in the roadway if possible, after 5:00 p.m. the night before, but no later than 6:00 a.m. on the scheduled collection day. Carts should be placed at least 2 feet from obstacles such as mailboxes, garages, utility boxes and poles, as well as trees and shrubs. Carts must be removed from the curb by the morning after your collection.

The City of Orlando Solid Waste Management Division strives to provide innovative high quality solid waste service at the lowest possible price. Should you have any questions about your solid waste service, please call us at (407) 246- 2314.

Sincerely,

Jonathan Guilliam  
Operation Manager